

*\*Please note that the position is based in Sofia, Bulgaria and we will help you to relocate*

Join our team in Bulgaria and keep deliveries on track!

We're looking for a Logistics & Delivery Advisor with German and English to ensure seamless package administration and delivery support. If you are organized, quick-thinking, and people-oriented, this role is for you.

## **Logistics & Delivery Advisor with German and English**

**Miejsce pracy:** Sofia (Bułgaria)

**Numer referencyjny:** Req\_00169517/jobs.pl

### **What You'll Do:**

- Deliver top-notch customer support via phone, email, or chat in **German and English**
- Manage logistics tasks: track packages, resolve delivery issues, and coordinate with consumers, vendors, and partners.
- Ensure every interaction is professional, efficient, and leaves customers with a positive impression.
- Stay up to date on client policies, products, and services.

### **What You Bring:**

- Fluency in **German** (C1/C2) and good knowledge of **English** (B2 and above).
- Proven computer skills, including MS Office and Google Suite.
- Great communication, organization, and problem-solving skills.
- Previous customer support experience (logistics/delivery experience is a plus).
- High school diploma or equivalent.

### **Why You'll Love It:**

- Join a friendly, international team.
- Grow your career in logistics and customer service.
- Make a real impact every day.

### **We Offer:**

- Fully paid training
- Stable job and career development opportunities
- Attractive salary

- Additional health insurance
- More than fifty benefits and services to choose from
- Positive international working environment
- Support and learning
- Employee referral bonuses
- Financial support during relocation (e.g.: for transportation, hotel stay, rent, and assistance in finding a long-term rental)

**Ready to deliver great experiences? Apply now!**

**About us:** *TELUS Digital Bulgaria is a publicly traded company (NYSE & TSX: TIXT) and is the largest employer in the CX (Customer Experience) industry in the country with over 4,600 team members. The company provides a broad portfolio of services - designing, building, and delivering next-generation digital services, AI solutions, customer experience, and more. The company's primary focus is strict adherence to all our clients' procedures and practices. We are an independent outsourcing services provider and do not function as a local representation of our partners.*

*Wir bieten vielfältige Einstiegsmöglichkeiten in unserem Kundenservice-Team. Ob Sie Quereinsteiger sind oder bereits Erfahrung haben - Sie sind bei uns willkommen! Unsere Vollzeitstellen können flexibel im Büro oder im Homeoffice ausgeübt werden.*

*#LI-DNI*

*#IDJob*

Klauzula informacyjna:

Wyrażam zgodę na przetwarzanie moich danych osobowych dla potrzeb niezbędnych do realizacji procesu rekrutacji (zgodnie z ustawą z dnia 10 maja 2018 roku o ochronie danych osobowych (Dz. Ustaw z 2018, poz. 1000) oraz zgodnie z Rozporządzeniem Parlamentu Europejskiego i Rady (UE) 2016/679 z dnia 27 kwietnia 2016 r. w sprawie ochrony osób fizycznych w związku z przetwarzaniem danych osobowych i w sprawie swobodnego przepływu takich danych oraz uchylenia dyrektywy 95/46/WE (RODO).