We are recruiting for our client, the company supports its partners in business case analysis, data flow automation, and optimization, as well as data management.

The company offers custom solutions based on artificial intelligence and develops its own tools for data visualization and management.

As a Client Analyst, you will be responsible for implementing processes for data acquisition, validation, loading and report updates in accordance with the schedule, identifying inefficiencies and proposing innovations to ensure the automation of all repetitive processes.

Client Data Analyst

Nr ref.: 440/7/2025/PB/263968/jobs.pl Gdańsk (pomorskie)

What we offer

- Work in a fast growing company with a strong position in the data analysis market
- B2B contract or Contract of employment,
- The opportunity to gain experience based on projects carried out for global brands like Apple, Google, Netflix, Roche and many others,
- Fast promotion opportunities and an annual raise program based on performance,
- Flexible working hours,
- Hybrid model of work (3 days a week in the office),
- Free parking in the office

Your tasks

- Data acquisition, regular data refreshes, user setup
- Client support including responding to client support emails and calls
- Diagnosing and fixing client issues
- Client on-boarding and training
- Managing and maintaining documentation for customers, training courses and solution manuals
- Working with clients to define scope, create and implement AD-HOC requests
- Additional client consultancy including face-to-face workshops and advanced training

What we expect

- Proven experience in working with clients; collaboration and communication with senior management and multiple levels within the company and suppliers
- Experience in gathering requirements from the clients
- Analytical and numerate mind with an ability to standardise data from multiple sources and to identify potential anomalies
- Strong experience of performing analytics in the travel or retail industries
- Adaptable and solution oriented attitude
- Once onboarding is complete the hours will include weekends and night time work on a shift basis with regular shift patterns.
- Experience with data transformation/visualisation tools such as Excel, Knime and Omniscope

- Agile project management experience with technical documentation
- English communication skills (solid B2/C1)
- A technical working knowledge of SQL (MySQL, Ingres/Vectorwise),
- Python, HTML, CSS and JavaScript will be an additional advantage

Employment agency entry number 47

this job offer is intended for people over 18 years of age