For our international client (a global leader in IT consulting and digital transformatio), we are looking for motivated candidates for the position of **ServiceNow HRSD Consultant**.

You will join an expert team dedicated to modernizing HR environments, where you will shape and optimize HRSD platforms. Your main focus will be transforming client requirements into smooth, automated workflows and ensuring the system runs flawlessly. Your technical mastery and advisory skills will directly enhance how organizations deliver HR services globally.

This is a fantastic opportunity for an experienced professional ready to drive high-impact tech projects in a multicultural environment.

Don't wait, apply now!

ServiceNow HRSD Consultant

Nr ref.: 324/6/2026/AK/269174/jobs.pl Kraków (małopolskie)

What we offer

- a stable employment contract
- a hybrid work model based in one of several modern office locations across Poland (Kraków, Gdańsk, Warszawa, Wrocław, Katowice, Poznań, Lublin, or Opole)
- a comprehensive benefits package, including extended private healthcare, life insurance, and access to a cafeteria platform
- access to premium global e-learning and training platforms to support your professional growth
- the opportunity to work daily at a globally recognized consulting corporation with an established market position
- work alongside industry experts in a professional, innovative, and supportive team
- a dedicated Buddy system, providing you with a go-to person to help you smoothly navigate corporate ecosystem from day one

Your tasks

- analyze client requirements and design solutions using ServiceNow HRSD to meet their HR service delivery needs.
- onfigure and customize the ServiceNow HRSD module, including workflows, forms, reports, and integrations with other HR systems.
- develop and implement best practices for HR service delivery processes, such as employee onboarding, offboarding, and case management.
- provide training and knowledge transfer to client teams on the ServiceNow HRSD module and related processes.
- collaborate with cross-functional teams, including HR, IT, and business stakeholders, to ensure successful implementation and adoption.
- troubleshoot and resolve issues related to the ServiceNow HRSD module, and provide ongoing support and maintenance.
- stay up-to-date with the latest ServiceNow HRSD features and updates, and contribute to continuous improvement initiatives.

What we expect

- Bachelor's degree in Computer Science, Information Technology, or a related field, or equivalent experience.
- minimum of 3 years of experience working with ServiceNow HRSD
- advanced knowledge of English
- certified ServiceNow System Administrator or equivalent certification is preferred.
- strong understanding of HR processes, such as employee lifecycle management, case management, and knowledge management.
- experience in project management, requirements gathering, and solution design.
- excellent communication and interpersonal skills, with the ability to effectively collaborate with technical and non-technical stakeholders.
- ability to work in a fast-paced, dynamic environment and manage multiple projects simultaneously.

Employment agency entry number 47

this job offer is intended for people over 18 years of age