Join a Well-Known Financial Organization and Take Your Career to the Next Level!

Are you ready to make a real impact? We are looking for a dedicated professional to take on a responsible role in supporting clients. If you thrive in a dynamic environment and want to develop your career in fund accounting as a client support, lets talk!

Product Support Accounting Analyst (Fund Accounting)

Nr ref.: 44/9/2026/AR/270265/jobs.pl Wrocław (dolnośląskie)

What you can expect from us?

- posibility for long term employment, starting with 12 month temporary contract via Randstad
- hybryd working model - 1 day home office
- international work enviroment
- organized onboarding process
- benefits: medical care, sport card, additional insurance

Employment agency entry number 47

this job offer is intended for people over 18 years of age

What will your tasks involve?

- Provide expert support for financial software to external clients and internal teams, ensuring service levels and client expectations are consistently met.
- Develop a deep understanding of client operations, business processes, and operational workflows to effectively diagnose and resolve issues.
- Act as a subject matter expert in accouting module in the software, performing advanced troubleshooting and issue analysis.
- Conduct root cause analysis and drive problem management activities to prevent recurring issues.
- Collaborate with global Product Support teams to deliver seamless support across regions and time zones.
- Support critical incident management processes and contribute to service restoration efforts.
- Deliver knowledge transfer sessions and create documentation to improve client and team expertise.

What we expect from you?

- Bachelor’s degree in Finance, Accounting, Information Technology, or a related field.
- Experience in investment management, fund accounting, financial services, or a related industry. (3–7 years preffered)
- Basic SQL is preferred but not required.
- Strong analytical and problem-solving skills with the ability to manage complex issues
- Previous system testing experience is nice to have
- Demonstrated ability to perform effectively in a fast-paced, high-pressure environment.

- Strong communication and relationship-building skills with a client-focused mindset.
- Curiosity, adaptability, and a commitment to continuous learning and professional growth.