Are you fluent in Dutch and possess deep expertise in claims handling within the insurance sector? For our client, a global company expanding its presence in Warsaw, we are looking for experienced specialists to manage complex insurance claims for the Dutch market.
If you are detail-oriented, analytical, and passionate about resolving claims efficiently while delivering excellent customer care, this position is a great opportunity to advance your career. Join this newly established team in Warsaw and play a key role in delivering reliable end-to-end claims support.

Claim Handler with Dutch

Nr ref.: 195/9/2026/AK/270428/jobs.pl Warszawa (mazowieckie)

What you can expect from us?

- Employment contract.
- Work in an international environment with a dynamically growing global company.
- Professional onboarding and tailored training.
- Comprehensive benefits package. (sports card, medical package, insurance, etc.)
- Modern office space in central Warsaw (Śródmieście).
- Hybrid work model (after initial onboarding: 3 days from the office, 2 days from home).

Employment agency entry number 47

this job offer is intended for people over 18 years of age

What will your tasks involve?

- End-to-end management and settlement of insurance claims for clients in the Dutch market.
- Verifying claim documentation, assessing liability, and evaluating coverage details.
- Managing communications and coordinating processes between policyholders, specialists, and external partners.
- Resolving complex claims cases efficiently and ensuring compliance with insurance regulations.
- Maintaining precise record-keeping and updating internal claims systems accurately.
- Ensuring smooth, timely, and customer-focused resolution of all claims cases.

What we expect from you?

- Strong knowledge of Dutch (minimum B2+)
- At least a communicative level of English, both spoken and written.
- 4–6 years of experience in claims handling/liquidation (experience in motor/car or property lines is strongly preferred; candidates from other business lines are also welcome).
- Proven track record and background working with the Dutch insurance market.
- Valid WFT certifications (WFT Basis + WFT Schade Particulier OR WFT Basis + WFT Schade Zakelijk) are a major advantage.
- Excellent analytical, problem-solving, and communication skills.
- High level of accuracy, proactivity, and commitment to quality service delivery.