Unlock Your Leadership Potential as Our Next Head/Site Leader of SSC!
Are you a visionary leader with a proven track record in Shared Service Centers, ready to drive strategic transformation and operational excellence? We're searching for an experienced Head/Manager of SSC to elevate our operations. If you're passionate about fostering innovation, optimizing processes, and empowering high-performing teams, we invite you to explore this pivotal opportunity.

Don't hesistate - let us know you!

SSC Head

Nr ref.: 430/9/2026/NL/270692/jobs.pl Poznań (wielkopolskie)

What you can expect from us?

- a great multinational and multicultural environment, new SSC
- diverse tasks and independent work
- competitive salary with an attractive benefits package (base salary range starting from 30.000 PLN gross per month)
- contract of employment (or B2B contract if you want)
- a modern and varied work environment
- personal and professional development opportunities

Employment agency entry number 47

this job offer is intended for people over 18 years of age

What will your tasks involve?

- act as the Managing Director for the Shared Service Center
- oversee service delivery and the day-to-day operations of the Service Center, ensuring that all standards are met and procedures are followed in alignment with Functional Heads
- review and monitor Service Center related services to identify trends and problem areas, report on risks, key performance indicators, and proposed corrective action or new approaches
- recommend procedural changes and improve Service Center efficiency to increase value add of the center activities and promote the SC up the value chain
- act as a leader supporting employees, promoting the culture in line with our principles and the values of our company; bridge function between the employees, Line Managers, and HR
- together with HR and the Functional Line Managers, plan and monitor staffing and support recruitment activities, HR Service and any other administrative functions related to the smooth functioning of the Service Center
- establish and maintain close working relationships with Functional Heads at HQ, liaising on issues in the implementation of established processes and policies

What we expect from you?

- have Masters Degree in Business Administration or related field
- have several years of professional experience in coordinating, leading, and/or managing operations and administrative activities in a comparable role (Finance SSC)

- you are experienced team builder, that has an energetic, supportive & non-hierarchical lead by example management style
- you are a motivational leader with experience in working in matrix organizations
- have experience in networking, influencing, and stakeholder management
- have an excellent understanding of business and finance operations and processes and procedures
- have excellent communication and interpersonal skills
- have the solution-oriented mindset and a pragmatic working style
- have excellent written and verbal communication skills in English