

We are seeking a **Business and System Analyst** for one of our clients, a globally recognized enterprise in the high-tech sector. In this role, you will play a key part in driving system analysis for digital and eCommerce solutions, bridging the gap between business requirements and technical execution. You will take end-to-end responsibility for feature delivery, acting as a central point of contact for developers, business stakeholders, team leads, and QA teams to transform complex business needs into high-quality technical specifications.

Business and System Analyst

Nr ref.: 373/10/2026/AS/271179/jobs.pl Warszawa (mazowieckie)

What you can expect from us?

- **B2B Collaboration:** A long-term B2B contract model.
- **Flexible Setup:** A comfortable Remote work model.
- **Global Scale:** A prominent role within a world-leading high-tech enterprise, directly shaping global e-Commerce platforms.
- **Innovation-Driven Environment:** Work in a dynamic, challenging setup where your analytical skills and end-to-end ownership directly impact major digital initiatives.

Employment agency entry number 47

this job offer is intended for people over 18 years of age

What will your tasks involve?

- **System Analysis & Specification:** Drive system analysis by conducting As-Is vs. To-Be and Fit/Gap analyses, mapping business requirements to system capabilities, and producing high-quality specification documentation.
- **Process & Technical Documentation:** Support business teams with business process modeling (BPMN) and generate comprehensive documentation, including User Stories, ERD, Sequence Diagrams, and DFDs.
- **End-to-End Feature Ownership:** Act as the Single Point of Contact (SPOC) for feature delivery across developers, team leads, business stakeholders, and QA teams.
- **SAP Hybris Lifecycle Support:** Apply deep knowledge of the SAP Hybris Application Lifecycle to support, refine, and optimize enterprise e-Commerce solutions.
- **UX & Prototyping Alignment:** Translate business logic into actionable user stories, UI wireframes, and prototypes using modern BA software.

What we expect from you?

- **SAP Commerce Cloud Expertise:** 3+ years of experience implementing SAP Commerce Cloud (Hybris) solutions alongside strong domain knowledge in B2B/B2C e-Commerce.
- **Business & System Analysis:** Proven track record in gathering requirements, modeling business processes (UML, BPMN), and driving end-to-end user story creation.
- **Proficiency in BA Tools:** Hands-on experience with diagramming tools (Visio, draw.io), wireframing/prototyping tools (Balsamiq, InVision), and backlog/wiki management platforms (JIRA, Confluence).

- **Strong Communication Skills:** Exceptional technical writing, written, and verbal communication skills to lead analysis discussions and drive consensus among cross-functional stakeholders.
- **Educational Background:** Bachelor's degree in Software Development, Computer Engineering, Project Management, or a related technical field.